



August 9, 2023

Transdev Centralized Scheduling & Dispatch Management and Staff

Dear Team:

It is indeed a pleasure to commend you for the service monitoring and dispatch support provided during the 2023 AJC Peachtree Road Race and other Independence Day events on July 4th [2023]. Your diligence and support ensured that excellent service was rendered to the riding public, and you also ensured that regular revenue service targets were achieved: 95% OTP was a big holiday win for the entire Mobility Operation!

Your exceptional work is a fine reflection on all of us in Mobility and MARTA as a whole, but particularly, on your organization, Transdev. It is our collective duty to serve the public and because of your diligent work during this event, our duty was fulfilled.

Thanks for your cooperation and your teamwork!

Congratulations on a job well done!

Sincerely,

A handwritten signature in black ink that reads "Calisha F. Davis". The signature is written in a cursive style.

Calisha F. Davis
MARTA Mobility Operations Program Manager