



Transdev Names Jacquelyn Charles General Manager of Fulton County Contract

(Feb. 14, 2017) CHICAGO—Transdev, the leading private-sector provider of multi-modal mobility solutions, is pleased to announce that Jacquelyn Charles has been named General Manager for Fulton County, Ga.'s Dial-A-Ride Transportation Services (DARTS) contract with the Department of Aging and Youth Services in the Atlanta Metro region.

Charles is a 16-year transit veteran who started in fixed-route operations with Charlotte Area Transit Systems before transitioning into paratransit management. In her new role, she will be responsible for managing all aspects of the Dial-A-Ride operations and maintenance, including reservation management, scheduling and dispatch, and maintenance on the 51-vehicle fleet. DARTS' senior transportation services provide 290,000 trips per year.

"Jacquelyn's intricate knowledge of all aspects of paratransit and Dial-A-Ride operations will help us to meet customer needs and remain successful in Fulton County," said Derrick Breun, Vice President of Transdev's Southeast Region.

Fulton County is the latest addition to Transdev's Atlanta Metro-area contracts, augmenting its contracted operations for Cobb County, Gwinnett County, The City of Atlanta, and Georgia Regional Transportation Authority. Nationally, Transdev operates successful brokerage, paratransit and Dial-A-Ride operations in San Francisco, Baltimore, Seattle, New Orleans, Las Vegas, Long Island, and many other locations across the U.S.

About Transdev

Based near Chicago, Transdev is the largest private-sector operator of multiple modes of transit in North America, including bus, rail, streetcar, paratransit, shuttle, and sedan and taxi services. Globally, Transdev operates public transportation in 19 countries. Transdev is committed to being the trusted partner of cities, transit authorities and airports through quality execution and innovations in mobility. For more information, go to www.transdevna.com.

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