



## **Riverside Transit Agency Awards Contract to Veolia Transportation**

**Veolia will Provide Paratransit Services for the second largest geographical transit provider in the U.S.**

**November 18, 2013, Riverside, CA** - The Riverside Transit Agency (RTA) voted unanimously on October 24, 2013 to award Veolia Transportation a contract to provide paratransit services for Riverside County. Veolia will employ 200 operators and staff, and will operate 93 paratransit vehicles transporting approximately 430,000 passengers annually in Riverside County. The contract term is for three years with (two) one-year extension options.

Veolia will also utilize its advanced paratransit technologies with VeoliaVision, its proprietary performance dashboard, and will implement its highly customized and powerful version of RTA Maintenance Software to improve productivity and performance. Veolia's experienced management team will be dedicated to improving and sustaining quality, safety and service, building on the expertise of the local Management Team as well as corporate staff. Veolia is committed to assisting the Agency in improving service performance and efficiency. Veolia's partnership will enhance the already focused efforts of the agency to continually seek improvements to services it provides to the communities it serves. Veolia is one of the largest providers of paratransit services nationwide.

General Manager Erik Zandhuis, a paratransit veteran, said, "Safety and customer service are our top priorities. We will deliver our proprietary safety and customer care training to this already experienced group of transit operators. We will carefully manage and measure our performance and will assure the very best service to Riverside County passengers."

The contract is effective starting February 1, 2014.

### **About Veolia Transportation**

Based in Lombard, IL, Veolia Transportation is the largest private-sector operator of multiple modes of transit in North America, including bus, rail, paratransit, shuttle, and sedan and taxi services. Veolia Transportation is committed to setting the standard in safe and sustainable mobility solutions through partnerships with cities and transit authorities.

Visit the company's Web sites at: [www.veoliatrnsportation.com](http://www.veoliatrnsportation.com) and [www.transdev.net](http://www.transdev.net)

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